

Terms & Conditions

Last updated: 19-04-2025

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Welcome to **MRC Executive Chairs!** These Terms & Conditions govern the sale, use, and interaction with our products and services. By purchasing from us, you agree to these terms. Please read them carefully before proceeding.

1. Agreement to Legal Terms

- These Terms & Conditions constitute a binding agreement between you and MRC Executive Chairs.
- By using our services or purchasing our products, you indicate your acceptance of these terms.
- We reserve the right to modify, update, or revise these terms at our sole discretion.
- Continued use of our products or services after any updates signifies acceptance of the revised terms.

2. Our Products & Services

- MRC Executive Chairs specializes in premium executive chairs designed for comfort, durability, and style.
- Our chairs are ergonomically crafted to provide superior support for long working hours.
- Product specifications, materials, and features may be updated periodically for quality improvements.
- We retain exclusive ownership of all intellectual property related to our chairs, branding, and designs.
- Unauthorized reproduction or use of our proprietary designs and trademarks is strictly prohibited.

3. Orders, Payments & Pricing

- Orders are confirmed and processed only upon successful payment verification.
- Accepted payment methods include Credit/Debit Cards, UPI, Net Banking, etc.
- Prices listed on our website or promotional materials are subject to change without prior notice.
- Discounts, offers, and special promotions are available for a limited time and may have specific terms.
- MRC Executive Chairs reserves the right to refuse or cancel an order at its discretion.

4. Shipping & Delivery

- Orders are shipped based on stock availability, and delivery times vary by location.
- Customers must provide accurate shipping details to ensure timely delivery.
- Shipping charges, if applicable, will be specified at checkout.

- MRC Executive Chairs is not responsible for delays caused by unforeseen circumstances, such as carrier issues or natural disasters.
- Customers should inspect products upon receipt and report any damages within 1 day.

5. Returns, Refunds & Replacement Policy

- Returns are accepted within 10 days if the product is unused and in its original packaging.
- Refunds are processed after product inspection and approval, with deductions if necessary.
- Custom or discounted products may not be eligible for returns.
- If a product arrives damaged or defective, customers should contact our support team immediately for assistance.
- We may offer replacements for products with verified manufacturing defects.

6. Warranty & Repairs

- Our chairs come with a 3 year warranty covering manufacturing defects.
- Warranty coverage excludes damages caused by misuse, accidents, unauthorized repairs, or modifications.
- Customers must provide proof of purchase when filing warranty claims.
- If necessary, repair or replacement services may be offered at our discretion.

7. User Responsibilities & Proper Usage

- Customers must use our products as intended and follow assembly guidelines to avoid injuries or damages.
- MRC Executive Chairs is not responsible for damages resulting from improper use, accidental falls, or negligent handling.
- Customers should ensure that adjustments to chair components are performed carefully and securely.

8. Limitation of Liability

- MRC Executive Chairs is not liable for any indirect, incidental, or consequential damages arising from product usage.
- Our responsibility is strictly limited to product warranties as stated above.
- We shall not be responsible for loss or damages caused by unauthorized modifications or repairs.

9. Third-Party Links & Content

- Our website or promotional content may contain links to third-party websites for additional information or services.
- MRC Executive Chairs does not endorse or take responsibility for third-party transactions, services, or content accessed via these links.

10. Privacy & Data Protection

- We value customer privacy and handle personal information securely.
- Our data collection, storage, and usage policies are outlined in our **Privacy Policy**.
- By purchasing from us, customers consent to the collection and use of their data in accordance with our policy.

11. Governing Law & Dispute Resolution

- These Terms & Conditions shall be governed by the laws of Thane jurisdiction.
- Any disputes will be resolved through customer support initially before considering legal proceedings.
- We strive to resolve issues fairly and efficiently to ensure customer satisfaction.

12. Amendments & Updates

- MRC Executive Chairs reserves the right to amend these Terms & Conditions at any time.
- Updates will be effective upon publication, and customers are encouraged to review them periodically.

13. Contact Us

For any inquiries, support, or assistance, please contact:
Email: mrcexecutive4u@gmail.com